



Warnerbus
Driving Quality



The Citroën Relay



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Citroen and Warnerbus

Warnerbus enjoys an excellent working relationship with its local Citroen dealership and many of our customers choose a Warnerbus Citroen conversion due to the high level of service they receive.

How does this benefit you?

We work very closely with Citroen Dealerships, and, as a consequence receive second to none customer service from them. We are also ISO accredited which gives you a guarantee of the highest quality. From the base vehicle, the top quality components we use and the standard of our workmanship, we guarantee that you will be driving an outstanding vehicle. And, for additional peace of mind, Warnerbus offers a no cost, 3 year unlimited mileage warranty.

You and Warnerbus



Words can be cheap but when Warnerbus states that we offer you a complete customer care package, we mean it. We absolutely guarantee that we will care for you and your needs from the initial quotation stage throughout your entire ownership of your vehicle. Our standing as a caring Company has earned us an enviable reputation nationally and 100% of our customers would recommend Warnerbus too—an achievement that we are very proud of.

So why are we different?

When you need a vehicle, we completely understand that this is specific to you and your passengers. No two vehicles are the same and expert care and attention is paramount during the initial quotation and design stages. This is why we offer a full consultation before a quotation. We meet you (often at your premises) and work closely with you to learn about your bespoke requirements before 'building' a quotation for your specific needs. We also offer all of our customers a tour of our workshop in order for them to see how we work and of course, the quality of our vehicle builds.



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You and Warnerbus

Need a Leasing Option or Hire Purchase Agreement?

No problem! Warnerbus can take away the burden of comparing lease prices and arranging a suitable lease plan for you. We work closely with a number of highly reputable companies who completely understand your requirements and can help us to achieve the perfect lease agreement. If leasing isn't ideal for you, Warnerbus can assist you in sourcing the finance to purchase your vehicle.

What about my old vehicle—can you help me to dispose of it?

Where possible, Warnerbus will assist you with the sale of your old vehicle.

Our Guarantee to You

Along with the three year, unlimited mileage guarantee (on the actual conversion), we offer you an outstanding customer care package:

- Full consultation at your premises or at Warnerbus Limited to discuss the initial design of your vehicle
- Comprehensive quotations
- Guaranteed prices—you pay what you are quoted for (subject to terms and conditions)
- 'View as we build' policy. You are most welcome to see your vehicle being built throughout all stages of the conversion
- Type Approval (IVA test) to guarantee your safety
- Full presentation upon delivery of your vehicle
- Courtesy reminder system for tail-lift servicing (if applicable)
- Courtesy calls during the ownership of your vehicle to ensure that you are completely satisfied with it
- Full valet and PDI inspection of your vehicle to ensure that it is built to the highest standard

In conclusion, no matter the size of your business needs—large or small, our outstanding customer care package remains the same. And that is a promise.



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Citroen Relay Minibus



TYPE APPROVAL

Warnerbus specialises in the bespoke conversion of the Citroën Relay. Available in four wheel bases, the Warnerbus Relay range of minibuses offers you a new dimension in passenger safety and comfort.

The Citroën Relay is an extremely spacious vehicle with easy access through a low floor. It can comfortably accommodate up to 14 seats (even up to 17 in the extra long wheel base) without compromising on passenger comfort. Its ample headroom and modern features make the Relay an appealing vehicle to the discerning customer.

Our standard specification includes fully bonded glazing to manufacturer's specification, luxurious, but hardwearing trim, M1 and M2 tested passenger seats (all fitted with integral lap and diagonal belts) which conform to the latest EEC Directives. An extensive list of options is available to enable the discerning customer to bespoke their minibus to meet their specific requirements.

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Citroen Relay Minibus

Relay Key features include:

- ABS with Emergency Braking Assistance (EBA)
- Choice of 3 roof heights
- Choice of 4 wheel bases
- Dual cab passenger bench seat
- Driver's seat with height adjustment, lumbar adjustment and armrest
- Transponder immobiliser
- Power assisted steering
- High frequency remote control central locking
- Front electric windows
- Speed limiter fixed at 56mph
- Driver's airbag
- Three x 3 point inertia reel seatbelts on all seats
- Multi-functional on-board trip computer
- 3 years unlimited smartnan touchscreen routes, 3 years stolen vehicle tracking, 1 month's safe speed camera safety alerts
- Height adjustable steering wheel
- RDS Stereo radio / CD player
- 2 year / 100k mileage warranty (no fee option of 1 year dealer warranty available)
- 1 year Citroen Assistance

Warnerbus Conversion Options Available

- Additional sliding door
- Bonded tinted & electric front windows
- Air Conditioning
- Climate Control
- Glazed and heated rear windows
- Driver and Passenger Airbags
- Headrests, grab handles to saloon seats
- Independent diesel saloon heater
- Modesty Screen
- Metallic paint
- Parking sensors
- Lowerable air suspension
- Over cab storage locker
- Manual / powered side step
- Powered wheelchair lift
- Reclining / Tip 'n' Fold seats
- Roof Ventilation
- Saloon Speakers
- Reversing Alarm
- Wheelchair clamps and passenger restraints
- Speed Limiter
- Storage Box

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Floor and seat Plans

Warnerbus bespoke designs your vehicles to suit your individual requirements. Therefore, no two floor and seating plans are the same.

Type Approval legislation also affects the seating layout of your vehicles; hence, we will design your flooring specific to these regulations too.

Please contact us on 01582 965738 to discuss your individual requirements further.

Type Approval - It's the Law

Vehicle type approval is now mandatory for all larger passenger carrying vehicles, such as minibuses (M2). This legislation took effect in October 2011 and all new M2 vehicles (10 seats or above, including driver) built in more than one stage, e.g. converted, **MUST** comply with the legislation in order to be registered.

M1 minibuses (minibuses with less than 10 seats, including the driver) must comply with the type approval requirements from April 2012.



What does this legislation mean?

The legislation means that **ALL** minibus conversions should be approved under the European Whole (ECWVTA), National Small Series (NSSTA) or Individual Vehicle Approval (IVA) Scheme.

All converted vehicles, M1 and M2 must be tested by VOSA using one of the three approval routes (ECWVTA, NSSTA or IVA). Failure to do this will result in the vehicle being incorrectly registered.

Tell me about the different Type Approval Routes

As mentioned previously, there are three different routes a converter can take:

- * European Community Whole Vehicle Type Approval (ECWVTA)
- * National Small Series Type Approval (NSSTA)
- * Individual Vehicle Approval (IVA)



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Type Approval

Why do we need Type Approval?

Failure to produce an obligatory Type Approval Certificate will result in:

- * No approval
- * No registration
- * No sale

What is Warnerbus doing about this legislation?

VOSA testing is nothing new to us as we have been subjecting our vehicles to the Enhanced Special Vehicle Approval Tests for many years now.

Our conversions are of the highest quality and ALL of our minibuses are IVA tested, meaning that we have legally converted your vehicle and met stringent safety standards in all areas of your conversion.

How will I know that you really have had my vehicle IVA tested?

Once your vehicle has passed its IVA test, we will provide the registering dealership with your IVA Approval Certificate (IAC). This will enable your vehicle to be registered legally. We will also provide you with a copy of this certificate within your Owner's Handbook.

Ask your converter to provide you with a copy of your vehicle's IVA Certificate once it is registered.

Is there any way I can avoid having my minibus type approved?

As explained previously, type approval is mandatory. However some conversion companies have discovered a loophole in the law, meaning that they can avoid this very important legislation.

If your converter takes this route, your vehicle will be registered as a panel van, then converted afterwards, meaning that the stringent VOSA type approval tests are avoided. They will also invalidate the Manufacturer's base vehicle type approval, therefore possibly affecting or even invalidating your vehicle's warranty.

This back-door approach costs less but we would question the reasons behind avoiding such tests - and so should you.

In conclusion, we want our customers to be 100% safe when travelling on UK roads.



TYPE APPROVAL



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